

Online Resolution of Disputes through Conciliation / Arbitration through the Smart ODR platform

Clients shall first take up their grievance by lodging a complaint directly with Compositedge. In the event of the grievance not satisfactorily redressed, the client may then, in accordance with the SCORES platform guidelines, escalate the same through the SCORES portal following the process laid out therein.

After exhausting all available options to resolve the grievance, if the client is still unsatisfied with the outcome, the client can opt for an online resolution of the dispute through conciliation or arbitration on the SMART ODR Portal which can be accessed via the link <https://smartodr.in/>

As an alternate, the client could opt for an online dispute resolution through the SMART ODR Portal if the grievance lodged with Compositedge is not satisfactorily resolved or at any stage of the subsequent escalations mentioned above.

To view the SEBI circular with details, terms and conditions in respect to the above, please [click here](#).